Team Ginkgo

CPC Calendar of Events Page



Challenge

Improve the CPC Events page

1. Fundraising

2. Tours

3. Information clarity







Meet Lisa



In reply to Central Park



lisie @lisiepeasie · Sep 2 @CentralParkNYC OMG YAS. @davidshrigley is one of my favorite artists.





"I saw it scrolling through my <mark>Facebook</mark> feed."



"Yes, I hear from Twitter and then go to the events thing, or the Twitter will have a link I can click on."



"Usually it's on <mark>Facebook</mark>. Or I'll do a google search."

"I was scrolling through <mark>Facebook</mark> instead of working or planning"

65%

Of all participants interviewed

reported hearing about events through social media







Messages



Search Twitter



Photo / Video

e something on this Page ...

ral Park

er 17 at 1:08pm · 🚱

- brate the anniversary of a major milestone for Central Park: 158 be very first tree was placed in the ground!
- I protect the legacy of this work of art, we've set a 24 Hour raising \$20,000 that's one dollar for every tree in Central Park. oday, all gifts are MATCHED up to our goal. Click here to give: eyBp5N
- the first, each and every tree you see in Central Park is elected, thoughtfully placed, and carefully planted. An incredible ork went into crafting, shaping, and beautifying the Park. Thanks ort, it's a living, breathing work of art!

Park · Landmark · Tourist Attraction in New York, New York

4.8 ★★★★★ Opens at 6:00am

Search for posts on this Page



9 -

566,389 people like this All Lee and 3 other triends



3,866,945 people have been here Victor Payano and 22 other friends



Opens at 6:00am - 6:00AM - 1:00AM Get additional info



Invite friends to like this Page



4.8 of 5 stars · 94,158 reviews View Reviews

out of 9 people

don't find out about events for the first time from the CPC website

How can we make the events pages integrate with external sites and social media?

Introducing

Park Zuckerberg

Park Zuckerberg calendar page strategies



Create new social media streams for CPC's main audience of people living close to the park to **engage** them Get them to **participate** more in events Include clear opportunities to **donate**

Engagement



Central Park Alerts

Alerts and events for NYC residents who rely on the park for commuting, sports, relaxation and more.

New York, NY
 centralparknyc.org/alerts
 \$37K Vine Loops

Joined October 2016

S Tweet to Central Park Alerts

2 Followers you know



Tweets Tweets & replies Media

Pinned Tweet

Central Park Alerts ©CentralParkAlerts • Oct 19 There will be filming at E 71st and Terrace Drive for the next two days. Consider another route.bit.ly/29vkydF



Who to follow - Refresh - View all David Rosen @Wolfire L Follow



simppafi @simppafi * Follow

Find friends

"I would expect to see ... info on closures or construction when it's starting and finishing." —Matan

12.11 2,002 1400 5,055 ~ Who to follow . Refresh . View : Tweets Tweets & replies Media tral ParkAlerts 📀 David Rosen @Wolfire alParkAlerts Pinned Tweet 2+ Follow Central Park Alerts @CentralParkAlerts · Oct 19 and events for NYC residents who CENTRAL PARK CONSERVANCY the park for commuting, sports, There will be filming at E 71st and Terrace Alex Bowles @alexggb on and more. Followed by cabbibo an Drive for the next two days. Consider v York, NY 2+ Follow another route.bit.ly/29vkydF tralparknyc.org/alerts K Vine Loops simppafi @simppafi ۵ ned October 2016 Let Follow A Pilgrim Hill Find friends **Tweet to Central Park Alerts** Terrace Dr ollowers you know E T2nd St E 72nd St

Ladurée Madison

E71.50





Central Park Alerts @CentralParkAlerts · Oct 19 Help keep the park clean by donating your time or money! bit.ly/29vkydF







Help keep the park clean by donating your

Participation



Youth Basketball Clinic

It's not just shooting hoops! This high-energy, interactive clinic provides youth with an opportunity to learn and enhance their skills in the game of basketball through small group instruction and competitive games. Designed to help young people develop both on and off the court, these clinics focus on skill development, team play and sportsmanship.

Clinics are held every Saturday from April 2 to October 29 at the North Meadow Recreation Center. Ages 5 to 17. Free and open to players of all abilities.

Ages 5-8 (Co-ed): 10:00 am - 11:00 am Ages 9-14 (Girls Only): 10:00 am - 12:00 pm Ages 9-17 (Co-ed): 12:00 pm - 2:00 pm

REGISTER NOW

DATE / TIME

October 15, 2016, 10:00 AM to 2:00 PM

Add To Calendar Google • Outlook • iCal • Yahoo

LOCATION

North Meadow Recreation Center, mid-Park at 97th Street

A Filming near West 75

Youth Basketball Clinic on the last weekend!

sketball Clinic

ops! This high-energy, interactive clinic provides youth earn and enhance their skills in the game of basketball struction and competitive games. Designed to help both on and off the court, these clinics focus on skill y and sportsmanship.

Saturday from April 2 to October 29 at the North enter. Ages 5 to 17. Free and open to players of all

REGISTER NOW

DATE / TIME

October 15, 2016, 10:00 AM to 2:00 PM

Add To Calendar Google • Outlook • iCal • Yahoo

LOCATION

"First thing I do after discovering the event I determine whether I'm free at that time ... I'll put it on my calendar."

-Matan

GLUAII UIIIIIG

This high-energy, interactive clinic provides youth nd enhance their skills in the game of basketball on and competitive games. Designed to help n and off the court, these clinics focus on skill sportsmanship.

ay from April 2 to October 29 at the North Ages 5 to 17. Free and open to players of all

- 11:00 am am - 12:00 pm - 2:00 pm

call 212.348.4867

DATE / TIME

October 15, 2016, 10:00 AM to 2:00 PM

Add To Calendar Google • Outlook • iCal • Yahoo

LOCATION

North Meadow Recreation Center, mid-Park at 97th Street



Filming near West 75



"I will expect to see a map on the calendar page." —Maple

er. Ages 5 to 17. Free and open to players of all

m - 11:00 am :00 am - 12:00 pm pm - 2:00 pm use call 212.348.4867

yler Gumb

from New York University with a MA Physical e works for Metzger-Price Fund, Inc.

ce Fund, Inc.

48.4867 E. metzget@fun.com

LOCATION

North Meadow Recreation Center, mid-Park at 97th Street





"I would see ... maybe who's leading it ... I would probably not go on a walk with a park ranger, would rather someone from museum of natural history."

-Karen

HOST



Instructor Tyler Gumb

Tyler graduated from New York University with a MA Physical theraphy and he works for Metzger-Price Fund, Inc.

Metzger-Price Fund, Inc.

Contact T. 212.348.4867 E. metzget@fun.com

#Youthbasketballclinic

Check out the gallery for the latest #Youthbasketbalclinic uploads to Instagram



WES











"There should be 13 years of pictures from past events. It would give me a deeper understanding of what this event entails." —Karen

#Youthbasketbalclinic

Check out the gallery for the latest #Youthbasketballclinic uploads to Instagram













RECOMM

Boat Lan











ιοκοιμαιστιπ

outhbasketballclinic uploads to Instagram









RECOMMENDED EVENT

Boat Landings in Central Park Tour





Iconic Views of Central Park Tour









Donation







Yout

Date: Octo Location: N

Event deta It's not just with an opp through sm young peop developme Order tickets below.

Youth Basketball Clinic

October 15, 2016, 10:00 AM to 2:00 PM

Quantity	Price	Туре	Shipping Method	
<u>1</u> •	\$15.00	Non-member	Print at Home - \$0.00	

Become a member and get 10% discount today

Conservancy members, you will be prompted to enter your discount during checkout on the next page. Please refer to your membership card or email membership@centralparknyc.org to locate your discount code. Not a member? Join Today!

Become a Member

Continue

Clinics are held every Saturday from April 2 to October 29 at the North Meadow Recreation Center. Ages 5 to 17. Free and open to players of all "I like the big green become a member and get a discount. I think it would be more clear if you could say how much people were saving like a percentage."

-Amy
Date: Octo Location: N

Event deta It's not just with an opp through sm young peop developme **Help The Park Bloom With Your Donation**

You're successfully RSVP'd!

With a minimum donation of \$50, the Conservancy will plant your daffodils, tulips or mums in the Park. For your donation, you or the person(s) you are honoring will receive an eCard online or physical certificate indicating the flowers planted and the date of the gift.

Learn more detail

Not today

Clinics are held every Saturday from April 2 to October 29 at the North Meadow Recreation Center. Ages 5 to 17. Free and open to players of all

Main Events Page









Open Hours: Hallett Nature Sanctuary Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City. O 11:00 AM (2 hours) \$ 15 (10 formembers) 9 57th and Central Park West. See maps

Boat Landings in Central Park Tour Join Central Park Conservancy guides on this tour to learn

O 11:00 AM (2 hours) \$ 15 (30 for removers)
 Stitl and Central Park East See maps

HATURE COVERED BRIDERIE

about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.





A Filming near West 75th A Sheep meadow will be closed A Nephredil first bloom/ S Ice skate rink will be opened!

FEATURED DONORS 🔕 Katarina Yee Jodi Leo 2 Wei-Ting Kuo



Cibbie Hayward





"The CPC calendar page is bland." —Gina

Visit / Central Park Events

FEATURED EVENT

Boat Landings in Central Park Tour

Today at 11:00 AM, join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.



Date

"Yes I usually use Google just because Google is faster than using the CPC site." —Bryan

Boat Landings in Central Park Tour

Today at 11:00 AM, join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.

Q Search events Date V Event type V





TIPS & ALERTS · Subscribe



"In deciding an event to attend I look closely based on time and location." —Eric

Seneca Village Tour Court Million Lovers (FAMLIES)

Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.

	0
	9

11:00 AM (2 hours) \$ 15 (10 for members 85th and Central Park West See maps



Boat Landings in Central Park Tou

Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.

11:00 AM (2 hours) \$ 15 (10 for members)
 85th and Central Park East See maps



Open Hours: Hallett Nature Sanctuary

Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City. © 11:00 AM (2 hours) \$ 15 (10 for members)

9 57th and Central Park West See maps

CENTRAL PARK

- A Filming near V
- A Sheep meado
- 🔅 Niphredil first
- 🐔 Ice skate rink 🗤

FEATURED DONG

- Katarina Yee
 Jodi Leo
 Wei-Ting Kuo
- C Libble Haywar

"Weekly tabs might be a bit confusing for me. It wouldn't be my intuition to click on them to open these weekly tabs." —Lisa

TODAY (\bullet)



Seneca Village Tour TOUR HISTORY LOVERS

Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.



② 11:00 AM (2 hours) \$ 15 (10 for members)

Boat Landings in Central Park Tour

Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.

① 11:00 AM (2 hours) \$ 15 (10 for members) ♀ 85th and Central Park East See maps

Open Hours: Hallett Nature Sanctuary

Join Central Park Conservancy guides on this tour to learn

TIPS & ALERTS · Subscribe



- A Filming near West 75th
- A Sheep meadow will be closed
- Niphredil first bloom!
- Ice skate rink will be opened!

FEATURED DONORS



Wei-Ting Kuo

Libbie Hayward



"I would expect to see on the parks calendar page info on closures and construction starting or finishing." — Matan

TODAY (\bullet)



Seneca Village Tour Tour HISTORY LOVERS FAMILIES

Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.



② 11:00 AM (2 hours) \$ 15 (10 for members) ♀ 85th and Central Park West See maps



Boat Landings in Central Park Tour

Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.

O 11:00 AM (2 hours) \$ 15 (10 for members) ♥ 85th and Central Park East See maps



Open Hours: Hallett Nature Sanctuary

Join Central Park Conservancy guides on this tour to learn

TIPS & ALERTS · Subscribe



- A Filming near West 75th
- A Sheep meadow will be closed
- Niphredil first bloom!
- Ice skate rink will be opened!

FEATURED DONORS



- Jodi Leo
- Wei-Ting Kuo
- Libbie Hayward

"CPC keeps the park looking amazing. I don't question a thing they do." —Bryan



about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.

O 11:00 AM (2 hours) \$ 15 (10 for members)
 O 57th and Central Park West See maps



• FRIDAY, OCTOBER 14



TIPS & ALERTS · Subscribe



"There are just squares of color but I don't see what those are - so i don't know what that means." —Amy

Central Park Paws Dogs FAMILIES

Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.

ľ	0	11:00 AM (2 hours)	\$	15	(10 for members)
	9	85th and Central Park	Wes	st	



A Filming near West 75th





Youth Basketball Clinic

Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.

② 11:00 AM (2 hours) \$ 15 (10 for members)

🚦 85th and Central Park West



FAMILIES

Iconic Views of Central Park Tour

Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.

② 11:00 AM (2 hours) \$ 15 (10 for members)

🚦 85th and Central Park West



STORY LOVERS CULTURE

Shakesneare in the Park

"I used the link [to the event] on the Central Park twitter account." —Lisa



Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.

② 11:00 AM (2 hours) \$ 15 (10 for members)

🚦 85th and Central Park West



ISTORY LOVERS CULTURE

Shakespeare in the Park

Join Central Park Conservancy guides on this tour to learn about the lives of Seneca Village's residents in the 1800s and the community's place in pre-Park New York City.

1

② 11:00 AM (2 hours) \$ 15 (10 for members)

🚦 85th and Central Park West

Get Updates on Twitter or Facebook

More than 700,000 people follow CPC for daily event updates and alerts.

Twitter 🕇 Facebook 💽 Instagram

• SATURDAY, OCTOBER 15



TIPS & ALERTS · Subscribe

- A Filming near West 75th
- ▲ Sheep meadow will be closed
- Niphredil first bloom!

CONCLUSION

Park Zuckerberg

FINDINGS

- 1. People mainly use social media
- 2. Events page not as useful for for frequent park users

CONCEPT

- 1. Integrate social media to meet people where they are.
- 2. Integrate alerts to make events page more useful.
- 3. Use increased engagement to add more CTAs to donate